



## **Job Announcement**

Phnom Penh Derivative Exchange Plc is a Central Counterparty company licensed by SERC. To enhance our operation, we are seeking qualified candidates as following:

### **Position: OPT (Operation Team) Support Specialist**

#### **Job Description**

OPT support experts provide technical and troubleshooting assistance related to MT4, MT5 trading platforms and other technical tools and products. Working within a company, these professionals must be excellent communicators and be able to translate their technical knowledge into actionable direction. They know how to research a problem and come up with a solution when they don't have an answer.

#### **Main tasks and responsibilities**

- Financial platform back-end setting maintenance (MT4, MT5, Back office)
- Bridge system setup and maintenance, record query
- Setup and maintenance of various plug-ins and related tools
- Complete customer requirements and troubleshooting
- Monitor and maintain stable system operation
- Answering customer questions and troubleshooting

#### **Education and experiences**

- Bachelor's degree in IT or related field (Fresh graduates are encouraged to apply)
- Working knowledge of basic operation of clerical related software, operating system
- Knowledge and experience in customer service
- Language skills: excellent English (Chinese is preferable)

#### **Work condition:**

- Mon – Fri (Rotating Shifts)  
Morning Shift: 06:00~15:00.  
Night Shift: 14:00~23:00.  
Night Shift (Graveyard Shift): 22:00~07:00.
- Public holiday follow labor law

📍 Location: Phnom Penh Derivative Exchange Plc., 12th floor, Sathapana Tower, Norodom Boulevard, Sangkat Phsar Thmey Bei, Khan Daun Penh, Phnom Penh,

#### **How to apply:**

Telegram: <https://t.me/Pheany>

Email: [recruit@ppdexchange.com](mailto:recruit@ppdexchange.com)

Phone: +855 23 901 388

Working days are from Monday to Friday, and shifts are required in case of Cambodian national holidays.

We provide a fair selection process, and we offer attractive benefits.

Interested applicants should submit with CV and Cover letter to the address/ email below:

Address: Phnom Penh Derivative Exchange Plc.

: 12<sup>th</sup> floor, Sathapana Tower, Norodom Boulevard, Phnom Penh, Cambodia

Phone : +855 23 901 388

Email : [recruit@ppdexchange.com](mailto:recruit@ppdexchange.com)